

Business Resumption Center Package (Min contract period: 6 months)

Imagine the business impact if your office needs to be closed temporarily. With just \$4950 per month, you can have an alternative office premise as a back-up with PC workstations, Office equipment, Voice and Data connectivity, Ethernet environment, leased line, ISDN and WAN ready. What's more important, you can also gain access to all your critical applications and data so that you can resume your business within hours in case of emergency. The center enables you to guarantee continuous services to your customers and in turn help to increase your customer satisfaction and enhance your competitiveness.

WORKSPACE PLAN	Onetime Setup Fee	Monthly Fee
5 x end-user seats on a first-come-first-serve basis <i>(Shared 1:3)</i>	HK\$6,000	HK\$4,950
Execution per 5 seats per day <i>(24 hours a day and execution time of no more than 24 hours to be counted as a day)</i>	HK\$5,000	NIL
PC Workstation Rental*	HK\$400	HK\$1,000

Service Details :

- 13A Power feeds to PC Server / workstation
- 1 telephone line with telephone set per seat (IDD and Call Forwarding charged by telephone company are excluded. For international call, customer needs to use her calling card)
- 1 one-day DR drill per year
- 1 PC/LAN environment providing access to each workstation through Ethernet Connectivity
- Office equipment: 2 all-in-one (printer/fax/copier) for share
- Services and skill to support the recovery of work area
- 24x7 air-conditioning
- Storage Space for 5 Workstations
- Office environment: lighting & restroom
- Fire detector: Fire alarm & Fire extinguishers
- Hotline for calling DR and Escalation
- Location : Somerset House, Quarry Bay, Hong Kong



Recovery Lead Time:

- Workspace will be ready by 2 hours after receiving DR confirmation from customer provided that the ready-for-use workstations are placed in our store room.

***PC Workstation:**

- Pentium class 800MHz (or higher)
- 128MB RAM or above
- 10GB or above harddisk
- Windows 2000 Professional OS pre-installed

Business Resumption Center provides you:**Environment**

- Shared office premise
- Physical security (security guards, access cards)
- Air-conditioning
- Secure grade A office premise

Equipment

- PC workstations
- Office equipment (fax machine, printer, copier)
- Voice and data connectivity
- Ethernet environment
- Leased line, ISDN and WAN

Remarks

- 1 The minimum contract period is 6 months.
- 2 Termination charge is 50% of the monthly charges for the remaining contract period.
- 3 An initial deposit of 2 monthly charges to be paid upon order confirmation.
- 4 This program is not offered in conjunction with any other promotional programs.
- 5 Program Period - The offer is **valid until June 30, 2003**.

To learn more about the services, simply contact your PCCW account manager or reach us at 2988 1000 / oms.info@pccw.com